



Terms & Conditions

1. General

By booking a session with Create, Imagine and Learn, you agree to these Terms & Conditions.

2. Parental Responsibility

Parents/carers remain fully responsible for the care, supervision and behaviour of their child at all times during sessions. Children must not be left unattended and parents/carers must not leave the premises without their child.

3. Health & Allergy Information

Parents/carers must inform us of any allergies, medical conditions or additional needs prior to attending sessions and keep us updated of any changes. Food-based sensory materials may be used.

4. Safeguarding

Create, Imagine and Learn is committed to safeguarding and promoting the welfare of children. Any concerns will be handled in line with our Safeguarding Policy.

5. First Aid

A qualified Paediatric First Aider is present at sessions and a first aid kit is available. In the event of an emergency, emergency services (999) will be contacted.

6. Food Safety

All food-based materials are prepared and handled in line with food hygiene guidance. While reasonable precautions are taken, an allergen-free environment cannot be guaranteed.

7. Illness Policy

To protect all families, children or adults who are unwell should not attend sessions. This includes sickness, diarrhoea (within 48 hours), high temperature, contagious illnesses, or any condition that may pose a risk to others.

8. Photography & Media

Photographs or videos may occasionally be taken for marketing purposes, including use on our website and social media platforms. If you do not consent to images of your child being used, you

must inform the session leader.

9. Force Majeure

Create, Imagine and Learn shall not be held liable for cancellation or disruption of sessions due to circumstances beyond our control, including but not limited to severe weather, venue closure, illness, government restrictions or other unforeseen events.

10. Refund Policy

All booked sessions are strictly non-refundable.

11. Policy Review

These Terms & Conditions may be updated periodically.

Create, Imagine and Learn

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